

# Philadelphia County Q3

Month	Jan	Feb	Mar	Grand Total
Calls	582	410	531	1523

Top 25 Referrals	Count
Catholic Social Services - Housing Search Assistance	129
Liberty Resources - Housing	121
2-1-1 SE PA Important Information - WhyHunger	90
Office of Supportive Housing - AppleTree Center - Intake/Assessment for Women and Families	87
Center in the Park - Neighborhood Energy Center	74
Philadelphia Housing Authority - General Housing Information	59
Pennsylvania Link to Aging and Disability Resources Philadelphia County - CENTRAL INTAKE	58
24-Hour Homeless Outreach Hotline	56
Philly311	54
Germantown Avenue Crisis Ministry - Rental Assistance	51
2-1-1 SE PA Important Information - Philly Food Finder	50
PA Housing Search Website	45
Congreso de Latinos Unidos - Housing Retention Program (HRP)	41
Office of Supportive Housing - Emergency Assistance and Response Unit (EARU)	38
Maternity Care Coalition - MOMobile (West Philadelphia)	37
Center in the Park - Housing Counselor	36
United Communities Southeast Philadelphia - Rental and Mortgage Delinquency	33
Crisis Hotline - Philadelphia	33
Philadelphia Workforce Development Corporation - Job Seekers Services	31
United Communities Southeast Philadelphia - Benefits Access Center	31
SmokeFree Philly - Cessation at CVS	30
Habitat for Humanity of Philadelphia - ReStore	30
Project HOME - Housing	27
People's Emergency Center - Housing Programs	27
Emergency Shelter Allowance (ESA) - Boulevard District	27

<b>Presenting Needs Over View</b>		<b>Count</b>
<b>Basic Needs</b>		<b>1492</b>
<b>Food</b>		<b>130</b>
<b>Housing/Shelter</b>		<b>991</b>
<b>Material Goods</b>		<b>194</b>
<b>Transportation</b>		<b>6</b>
<b>Utilities</b>		<b>171</b>
<b>Consumer Services</b>		<b>67</b>
<b>Criminal Justice and Legal Services</b>		<b>91</b>
<b>Education</b>		<b>9</b>
<b>Environment and Public Safety</b>		<b>9</b>
<b>Health Care</b>		<b>57</b>
<b>Income Support and Employment</b>		<b>104</b>
<b>Individual and Family Life</b>		<b>110</b>
<b>Mental Health and Substance Use Disorder Services</b>		<b>162</b>
<b>Organizational/Community/International Services</b>		<b>157</b>
<b>Target Populations</b>		<b>235</b>

<b>Top 25 Presenting Needs</b>	
<b>Rent Payment Assistance</b>	<b>200</b>
<b>Housing Search and Information</b>	<b>140</b>
<b>Housing Counseling</b>	<b>95</b>
<b>Homeless Shelter</b>	<b>83</b>
<b>Food Pantries</b>	<b>80</b>
<b>Utility Service Payment Assistance</b>	<b>75</b>
<b>Housing Authorities</b>	<b>60</b>
<b>Housing Expense Assistance</b>	<b>56</b>
<b>Diapers</b>	<b>48</b>
<b>Clothing</b>	<b>47</b>
<b>Emergency Shelter</b>	<b>37</b>
<b>Older Adults</b>	<b>35</b>
<b>Rental Deposit Assistance</b>	<b>35</b>
<b>Electric Service Payment Assistance</b>	<b>34</b>
<b>Information and Referral</b>	<b>30</b>
<b>Housing/Shelter</b>	<b>30</b>
<b>Furniture</b>	<b>30</b>
<b>Tax Preparation Assistance</b>	<b>29</b>
<b>Emergency Shelter Clearinghouses</b>	<b>28</b>
<b>Home Rental Listings</b>	<b>26</b>
<b>Comprehensive Job Assistance Centers</b>	<b>25</b>
<b>Adults With Disabilities/Health Conditions</b>	<b>25</b>
<b>Families</b>	<b>23</b>
<b>Mortgage Payment Assistance</b>	<b>22</b>
<b>Gas Service Payment Assistance</b>	<b>22</b>

