

Delaware County Q3

Month	Jan	Feb	Mar	Grand Total
Calls	81	59	97	237

Top 25 Referrals	Count
Community Action Agency of Delaware County - Utility Assistance	31
Community Action Agency of Delaware County - Rental Assistance	21
Catholic Social Services - Delaware County	21
Delaware County Housing Authority - General Housing information	16
PA Housing Search Website	15
Salvation Army - Center Programs - Darby	13
Pennsylvania Link to Aging and Disability Resources Delaware County - CENTRAL INTAKE	12
Community Action Agency of Delaware County - Emergency Shelter	12
PECO Matching Energy Assistance Fund (MEAF)	11
Salvation Army - Chester Corps Community Center-Emergency Shelter	9
Community Action Agency of Delaware County - Helping Hand Program	8
Family and Community Service of Delaware County - Emergency Food Distribution	8
Delaware County Assistance Office - Low Income Home Energy Assistance Program (LIHEAP)	7
Delaware County Assistance Office - Low Income Home Energy Assistance Program (LIHEAP) (Darby)	6
PA CareerLink - Bucks County at Bristol	6
Liberty Resources - Housing	6
CityTeam Ministries - Family Services Ministry	5
A Baby's Breath - Baby Store	5
Emergency Shelter Allowance (ESA) - Darby District	5
UGI Utility Provider/Customer Outreach Programs	5
Public Utility Commission - Termination, Information, Complaints	4
Crisis Hotline - Delaware County	4
CityTeam Ministries - Mother and Baby Care Program	4
CityTeam Ministries - Homeless Shelter	4
Community Action Agency of Delaware County - Supportive Services for Veteran Families (SSVF)	4

Presenting Needs Over View	Count
Basic Needs	245
Food	29
Housing/Shelter	126
Material Goods	14
Transportation	3
Utilities	73
Consumer Services	9
Criminal Justice and Legal Services	17
Education	0
Environment and Public Safety	5
Health Care	18
Income Support and Employment	29
Individual and Family Life	16
Mental Health and Substance Use Disorder Services	21
Organizational/Community/International Services	24
Target Populations	51

Top 25 Presenting Needs	
Electric Service Payment Assistance	37
Rent Payment Assistance	29
Food Pantries	28
Housing Authorities	17
Water Service Payment Assistance	16
Homeless Shelter	10
Rental Deposit Assistance	8
Low Income/Subsidized Private Rental Housing	7
Food Stamps/SNAP	7
Gas Service Payment Assistance	7
Home Rental Listings	7
Case/Care Management	6
Comprehensive Job Assistance Centers	6
Furniture	6
Housing Counseling	6
Homeless Motel Vouchers	5
Emergency Shelter	5
Medicaid Applications	4
Community Shelters	4
People With Disabilities/Health Conditions	4
Aging and Disability Resource Centers	4
Specialized Information and Referral	4
Crisis Intervention Hotlines/Helplines	4
Diapers	4
Comprehensive Information and Referral	4

