

# Chester County Q3

Month	Jan	Feb	Mar	Grand Total
Calls	73	35	46	154

Top 25 Referrals	Count
Connect Points - Homelessness Services	21
Faith Emergency Fund	19
Home of the Sparrow - Housing Search Assistance	15
Salvation Army - Emergency Utility Assistance - Coatesville	13
Housing Options Program	8
PA Housing Search Website	8
Pathstone - Emergency Assistance	7
Parkesburg Churches Community Outreach - Utility Service Payment Assistance	6
Chester County Department of Aging Services - CENTRAL INTAKE	6
Honey Brook Youth Center - Steeple to People	6
ACT in Faith - Utility Service Payment Assistance	6
Coatesville Community Food Co-Op	5
Chester County Food Bank - Food Pantries	5
Salvation Army - Emergency Rental Assistance - Wagontown	5
Arc of Chester County - Advocacy	5
Chester County Veterans' Affairs	5
Food Stamps / SNAP - Chester	5
Community Youth and Women's Alliance - Stable Family Program	5
Chester County Assistance Office - Emergency Shelter Assistance	5
Kennett Area Community Service - Emergency Assistance Program	4
Chester County Assistance Office - Low-Income Home Energy Assistance Program (LIHEAP)	4
Chester County Department of Community Development - Housing Program	4
Trinity Assembly of God - Heating Fuel Payment Assistance	4
Crisis Hotline - Chester County	4
Human Services - Emergency Rental Assistance	4

<b>Presenting Needs Over View</b>		<b>Count</b>
<b>Basic Needs</b>		<b>168</b>
<b>Food</b>		<b>18</b>
<b>Housing/Shelter</b>		<b>97</b>
<b>Material Goods</b>		<b>11</b>
<b>Transportation</b>		<b>6</b>
<b>Utilities</b>		<b>36</b>
<b>Consumer Services</b>		<b>10</b>
<b>Criminal Justice and Legal Services</b>		<b>14</b>
<b>Education</b>		<b>2</b>
<b>Environment and Public Safety</b>		<b>1</b>
<b>Health Care</b>		<b>8</b>
<b>Income Support and Employment</b>		<b>17</b>
<b>Individual and Family Life</b>		<b>4</b>
<b>Mental Health and Substance Use Disorder Services</b>		<b>9</b>
<b>Organizational/Community/International Services</b>		<b>13</b>
<b>Target Populations</b>		<b>30</b>

<b>Top 25 Presenting Needs</b>		
<b>Rent Payment Assistance</b>		<b>31</b>
<b>Housing Search Assistance</b>		<b>17</b>
<b>Water Service Payment Assistance</b>		<b>14</b>
<b>Food Pantries</b>		<b>14</b>
<b>Homeless Shelter</b>		<b>12</b>
<b>Heating Fuel Payment Assistance</b>		<b>9</b>
<b>Food Stamps/SNAP</b>		<b>9</b>
<b>Electric Service Payment Assistance</b>		<b>8</b>
<b>Community Shelters</b>		<b>7</b>
<b>Older Adults</b>		<b>6</b>
<b>Information and Referral</b>		<b>6</b>
<b>Rental Deposit Assistance</b>		<b>5</b>
<b>Tax Preparation Assistance</b>		<b>5</b>
<b>Home Rental Listings</b>		<b>5</b>
<b>Benefits Assistance</b>		<b>4</b>
<b>Homeless People</b>		<b>4</b>
<b>Veterans</b>		<b>4</b>
<b>Gas Service Payment Assistance</b>		<b>4</b>
<b>Clothing</b>		<b>3</b>
<b>Section 8 Housing Choice Vouchers</b>		<b>3</b>
<b>Diapers</b>		<b>3</b>
<b>Transitional Housing/Shelter</b>		<b>3</b>
<b>Medical Appointments Transportation</b>		<b>3</b>
<b>Job Search/Placement</b>		<b>3</b>
<b>Crisis Intervention Hotlines/Helplines</b>		<b>3</b>

